



For Further Assistance:

If you have any questions about the AGRSS-registration program, please feel free to contact the AGRSS Council Inc. at <http://www.agrss.com>. Consumers may also visit <http://www.safewindshields.org>.

INFORMATION ONLY

About AGRSS Validation

The AGRSS Council is a 501c(3) not-for-profit organization formed by those within the automotive glass replacement industry to develop a standard for the proper procedures and product performance education relating to the proper installation of automotive replacement glass. AGRSS-registered companies have made a written commitment to adhere to the Standard and are subject to audit of their compliance with it.

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What is AGRSS Validation?

The Automotive Glass Replacement Safety Standard (the AGRSS Standard) is the North American Standard that details the procedures necessary for the proper installation of auto glass. The AGRSS Standard was developed by the AGRSS Council Inc., a not-for-profit organization dedicated to the safe auto glass installations and motor vehicle safety.

Providers of auto glass installation services can register their compliance with the AGRSS Standard by becoming an AGRSS-registered company. AGRSS-registered companies have signified their compliance to the AGRSS Standard in writing and they have also undertaken an extensive written self-assessment and provided eight (8) deliverable documents (subject specific, measurable documents demonstrating AGRSS compliance) to make sure they do, in fact, comply with the AGRSS Standard. AGRSS registered companies will undergo validation reviews through a selection process and frequency that will yield the appropriate level of confidence of proven compliance to all customers, including the insurance industry.

Beginning in 2009, AGRSS-registered companies will be required to participate in an expanded registration process that includes an in-shop review by an independent third-party validation company. These reviews will take place at the AGRSS-registered company and will be designed to validate that the company is indeed in compliance with the Standard.

Registered companies will be asked to provide multiple forms of documentation completed in a manner that demonstrates their compliance to the AGRSS Standard. Going hand in hand with documentation will be the assessment of systems and procedures that relate auto glass installation. Within the validation process, employees will be interviewed to judge their knowledge of the AGRSS standard and ability to be compliant.

AGRSS-registered companies will undergo validation reviews and be selected through a random rotation. A notice of 14 days will be provided prior to any validation review. The results of the validation review will be provided to the registered company at its conclusion. Companies will have the opportunity to correct any AGRSS deficiencies in compliance before the results are final.

AGRSS-registered companies that successfully complete their validation review will be entitled to use the AGRSS-registered company logo and to all rights and privileges it conveys.

AGRSS-registered companies represent the highest level of quality and the strongest commitment to safety among auto glass installation providers. Most importantly, AGRSS registration provides undeniable proof of performance to all customers, elevating the registered company's value over those who only market by price.

